Saptagiri Grameena Bank

(Sponsored by Indian Bank)

Head Office

Pre Bid Queries-Reply

RFQ No: HO/ITD/1010/2021-Dated : 09.06.2021

S.no	Page number	RFQ	Request from Vendor	Reply
1	Cost of RFP	Rs.5000/- Non refundable	As per MSME Act, an MSE is exempt from paying Tender Fee / EMD. Request you to consider the same and waive tender fee / EMD for MSE	Cost of RFP may be exempted if company submits the proof as registered under MSME act.
2	Bid Security Guarantee	Rs 1,00,000/- by way of bank Gurantee	As per MSME Act, an MSE is exempt from paying Tender Fee / EMD. Request you to consider the same and waive tender fee / EMD for MSE	Bid Security/Guarantee may be exempted if submits the proof as registered under MSME act.
3	Dead line for submission of Bids	the bid document along with required enclosure should be submitted at the place mentioned in clause nos 5 either in person or it can be sent by post but is should reach the concerned office on or before 15. Hours on 18.06.2021	Since we are a Mumbai based company due to lock down strict law has been imposed therefore we are unable to go to office. In this case can we submit the Proposal in soft copy with password protected and also requesting to kindly extend the bid submission date after once we receive the clarification	Bid Submission is extended upto 25.06.2021 3.00 PM. Bidder has to submit the technical and Commercial proposal in password protected file and password to be revealed on the day of Opening.
		Since there are three RRB audit to be performed - SaptagiriGrameena Bank , Tamil Nadu Grama Bank &PuduvaiBharatiarGrama Bank		
		Technical		
		IT Infrastructure details required		

4	Page 22 - scope of work		1) Locations of Data center & DR and other centers	PR site (DC): M/s TCS, Swamy Sivananda Salai, Chennai DR Site : M/s TCS, Hitech City, Madhapur,Hyderabad Project Office: Rajaji Salai, Chennai Head Offices: Mentioned in Section -I (Introduction)
			2) Audit Location required -Can the audit be performed from one centralized location	Eventhough pandemic situation, Critical servers testing will be done at DC - Chennai only. Non-Critical Servers can be done by coordinating with Project Office Staff.
			3) Total number of web applications required / Nos of static pages / Dynamic pages/ Inputfields/ types of users/ roles of each user	Presently, Banks having only one web application i.e., FI Gateway Any services using web application introduced during the contract period should be audited at free of cost
			4) Total Number of mobile applications to be audit – Plat forms of each applications / number of fields/ number of screens / with it be grey box testing or black box testing	No mobile banking services for all banks We are yet to go live for mobile applications. However these applications will be launched soon and the same has to be tested if it happens with in contract period.
5			5) No of external IP addresses	4 extrernal Ips
6			6) Desktop/laptop	Desktops
7			10) Do we need to perform Network Architecture Review	YES
			1) Total number of applications to be covered for each banks	One Application i.e., Core banking Solution

8			2) Total number of vendors and audit location required	4 Vendors , location as specified earlier
			3) Total number of Branches and their location	Branch audit comprises of environmental, physical audit also which has to be done with atleast one visit to the branch. Bank will coordinate and will arrange for a smooth audit of branch within its scope.
			4) Is Migration audit is the part of scope of work . If yes the provide us following details	No Migration is not in the scope of work
			5) As per above scope of work Due to this pandemic situation can the audit be performed remotely . Due to stick restrictions imposed in lock down travelling is not possible	Eventhough pandemic situation, Critical servers testing will be done at DC - Chennai only. Non-Critical Servers can be done by coordinating with Project Office Staff.
9			From next year during the physical audit whether we can bill the accommodation and travel at the actual cost	No cost is to be borne by the bank
10			How many Data Centers do you have? Kindly mention their location.	1 DC site at chennai and 1 DR site at Hyderabad
11			List all the tools used for IT & Security	No
12			Do you use any Cloud Services? If Yes, List all the services used in cloud infrastructure.	No
13			Do you use Virtualization? If Yes, List all the services used in Virtualization.	Yes
14			Do you already have an Information Security Program in your Organization? (Yes/ No; If Yes, kindly elaborate)	No

15			Do you have an Information Security Policy in place?	Yes
16			Is this Approved and followed in the Organization?	
17			Do you have an Information Security Officer (ISO)/Chief Information Security Officer (CISO) appointed?	No
18			Do you have an Information Security Steering Committee in place?	Yes
19			Do you expect implementation support (Asset Inventorization, Classification etc.) for the entire Scope? If yes, please specify the Scope for this-including number of participating departments and employees in each of these departments.	No
20			Do you have to comply with other regulatory requirements? Kindly elaborate.	No
21			Do you have any other Certifications like ISO9001, 14000, etc., Kindly elaborate?	No
22			Are you looking for a specific timelines to close the project?	4 weeks

SAPTAGIRI GRAMEENA BANK
I.T. Dept.
H.O: CHITTOOR